

**AUTHORIZATION OF COUNSELING SERVICES
AND DISCLAIMER OF LIABILITY**

Welcome to Northeast Denver Housing Center, Inc. (NDHC). Please read the agreement below concerning the services that will be provided for you and your relationship with your housing counselor and NDHC. Please sign at the end of this agreement to indicate your understanding and acceptance of these terms, and initial below NDHC's disclaimer of liability to indicate your acceptance.

I would like to participate in counseling sessions to help me improve my housing situation.

- **Pre-purchase counseling:** I understand that entering this program does not guarantee that I will be able to purchase a home under this program.
- **Default counseling:** I understand that this service is designed to help families/individuals to bring their mortgage account current as soon as possible with alternatives such as repayment plans with mortgage companies, deed-in-lieu of foreclosure, bankruptcy, sale of home, etc., but that it does not guarantee that I will be able to bring my account current under this program.
- **Reverse Mortgage Counseling and Other Counseling Services:** I understand that other counseling services are offered to assist me in improving my housing situation, but it does not guarantee that I will be able to improve my housing situation.
- **Credit Counseling:** I understand that this credit counseling service is to assist me with my credit needs, but, does not guarantee that I will be able to improve my credit situation.

I understand that in order to provide service, my Housing Counselor will need to be aware of, and discuss with me, information about my employment, financial situation, credit history, family and related matters. I authorize my Housing Counselor to disclose this information to relevant parties (i.e. lenders, HUD, my real estate agent) if he or she feels that such disclosure will improve my housing. I further authorize my mortgage company, their representative, my real estate agent, potential lenders, HUD, VA and any other entities with information about my housing and financial situation to disclose such information to Northeast Denver Housing Center, upon NDHC' S request.

I also understand that, other than disclosures intended to improve my housing situation, all personal information that I provide to Northeast Denver Housing Center will be kept confidential, and that no information about me will be discussed with anyone not directly involved in my efforts to improve my housing situation. I am also not obligated to receive, purchase or utilize any other services offered by Northeast Denver Housing Center, or its exclusive partners, in order to receive housing counseling services.

By signing below, I verify that the information provided is true and accurate to the best of my knowledge.

I UNDERSTAND THAT NORTHEAST DENVER HOUSING CENTER IS NOT A LEGAL REPRESENTATIVE AND THAT NORTHEAST DENVER HOUSING CENTER AND MY HOUSING COUNSELOR WILL NOT BE REPRESENTING ME IN ANY CAPACITY OTHER THAN AS A HOUSING COUNSELOR PROVIDING GENERAL INFORMATION. I understand that foreclosure financing and home buying are legal transactions and proceedings, and that I should hire a real estate and/or attorney to receive legal advice and or/representation.

Client Signature

Date

Housing Counselor

Date

Client Signature

Date

Address, City, State, Zip code

Northeast Denver Housing Center

PRIVACY POLICY

Northeast Denver Housing Center will treat program participant information as totally confidential and that information will not be discussed with anyone without expressed written consent from the program participant and then only on housing related issues.

All documentation with confidential program participant information that is not needed in the case file will be destroyed using a shredder. NONE of this information will be put in the trash receptacle.

POLITICA DE PRIVACIDAD

Northeast Denver Housing Center tratará la información de los participantes de programas completamente confidencial y la información no será discutida con nadie sin expreso consentimiento por escrito del participante del programa y entonces, siempre en tópicos relacionados a vivienda.

Todos los documentos con información confidencial del participante que no sean necesarios en el archivo del caso serán destruidos por trituradora. NINGUNA información será puesta en la basura.

Borrower

Date

Co- Borrower

Date



eHome America (NDHC) Follow up Session Evaluation Tool



Please take a moment to complete our eHome America (NDHC) certification evaluation tool. It is very important for us to hear from you! Based on your answers we can make changes to improve services provided to our clients.

***Your certificate of completion will be e-mailed immediately after the receipt of this survey.**

Thank you.

Please choose the best answer for each of the following.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The information presented was clear and easy to understand.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The counselor presenting the information was concise.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The length of the follow up session was appropriate.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The counselor called me on time for my appointment.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The course increased my knowledge of the subject matter.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would recommend this course to other people.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please send us your comments.